

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 10/620,429 Confirmation No.: 1099  
Applicant : Terry CADIGAN, *et al.*  
Filed : July 17, 2003  
Title : INSURANCE INFORMATION MANAGEMENT SYSTEM AND  
METHOD  
TC/Art Unit : 4194  
Examiner: : Robert A. SOREY  
Docket No. : 52493.000343  
Customer No. : **21967**

Mail Stop: AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Non-Final Office Action dated August 24, 2009,  
reconsideration of the above-identified application is requested based on the remarks and  
amendments set forth below.

A listing of the claims begins on page 2.

Remarks begin on page 9.